



**MHHS  
PROGRAMME**  
Industry-led, Elexon facilitated

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# Migration and Cutover Advisory Group (MCAG) #25 – 26 May 2026

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Version 2.0

MHHS-DEL4509

# Agenda

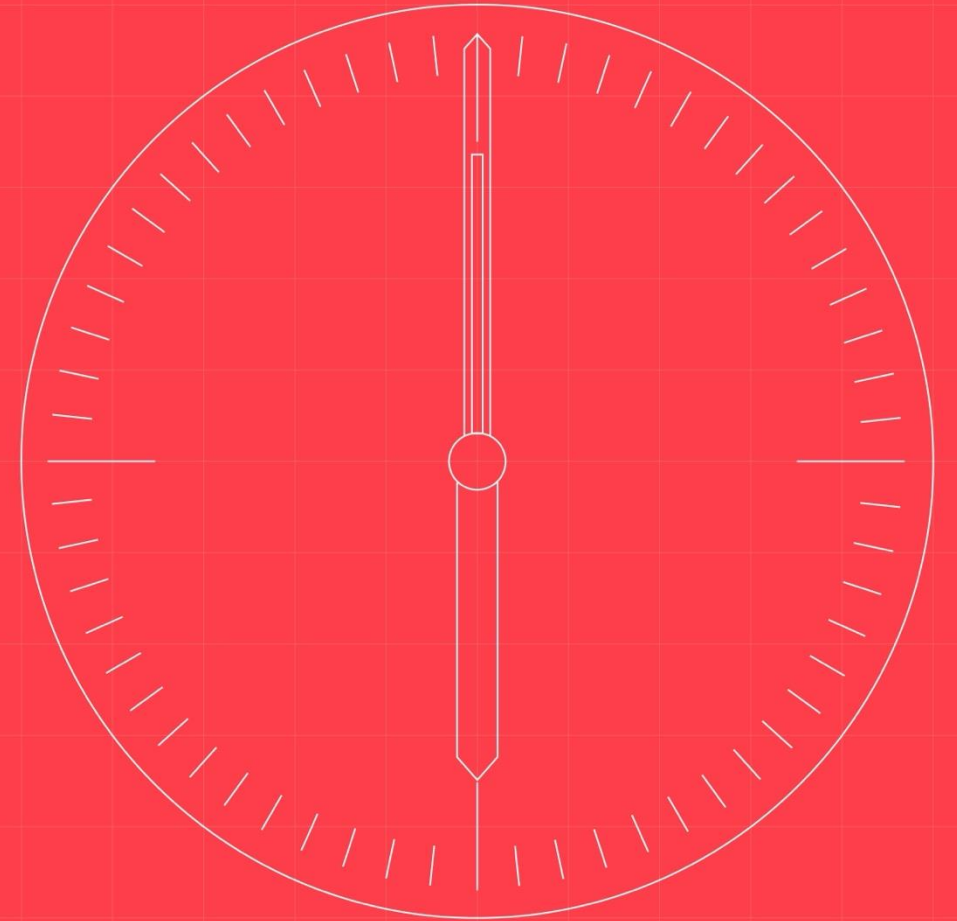
#	Item	Objective	Type	Lead	Time	Page
1	<a href="#">Welcome</a>	Chair welcome	Information	Chair		2
2	<a href="#">Headline Report and Actions</a>	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Secretariat	14:00-14:05 5 mins	3
3	<a href="#">Settlement Timetable Work Update</a>	Update on Settlement Timetable and STEG work	Information	Programme (Ian Smith)	14:05-14:10 5 mins	5
4	<a href="#">Migration Framework - Use of Exceptional Capacity Threshold (250k-280k) for Sprint 3 Planning</a>	Approval to MCAG on Sprint 3 Planning Capacity Threshold Increase	Decision	Programme (Nicola Farley)	14:10-14:20 10 mins	7
5	<a href="#">ELS Exit Recommendations Update</a>	Update on ELS Exit Recommendations	Information	Elexon (Ian Giles)	14:20-14:30 10 mins	10
6	<a href="#">Migration Execution</a>	Update on the progress of Migration Execution	Information	Programme (Nicola Farley)	14:30-14:40 10 mins	14
7	<a href="#">Participant-Driven Migration Dependencies</a>	Update on Migration dependencies on industry participants	Information	Programme (Nicola Farley)	14:40-14:50 10 mins	17
8	<a href="#">P487 Next Steps</a>	Update on next steps related to Ofgem's latest P487 Modification	Information	Programme (Warren Fulton)	14:50-14:55 5 mins	21
9	<a href="#">Migration Exclusion List</a>	Update on the Migration Exclusion and Remediation list	Information	Programme (Nicola Farley)	14:55-15:05 10 mins	23
10	<a href="#">External Change Log</a>	To provide sight and tracking of external change that is supportive to achieving M15	Information	Programme (Nicola Farley)	15:05 - 15:15 10 mins	28
11	<a href="#">MWG Update</a>	Update on MWG activities and progress	Information	Programme (Nicola Farley)	15:15-15:25 10 mins	32
12	<a href="#">Programme Milestones related to MCAG</a>	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	15:25-15:25 0 mins	35
13	<a href="#">Top Programme Risks related to MCAG</a>	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	15:25-15:25 0 mins	37
14	<a href="#">Programme Updates</a>	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	15:25-15:25 0 mins	41
15	<a href="#">Summary and Next Steps</a>	Summarise actions/decisions and look ahead to the next MCAG	Information	Chair and Secretariat	15:25-15:30 5 mins	44

# Headline Report and Actions

**DECISION:** Approval of Headline Report of previous meeting and review of outstanding actions

Secretariat

*5 mins*



## Headline Report and Actions

1. Approval of the Headline Report from MCAG meeting held [28 April 2026](#)
2. **Review outstanding actions** (actions will be discussed by exception. Please review the action updates ahead of the meeting): No open actions

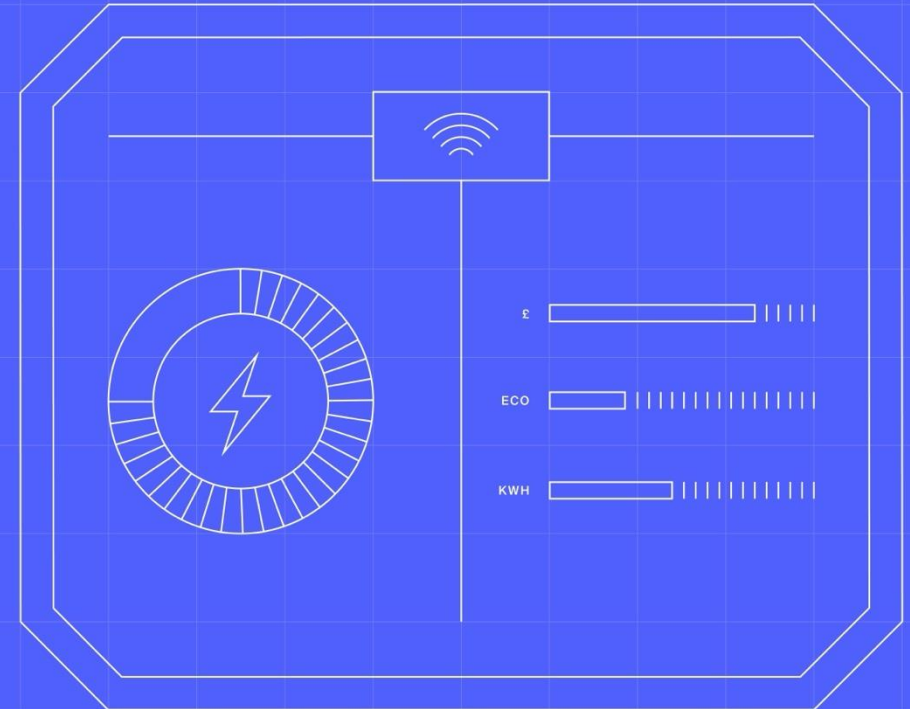
Area	Ref	Action	Owner	Due	Latest Update
Migration Execution	MCAG24-01	MCC to enhance the MCAG pack with additional charts providing improved visibility of Migration execution performance, Emerging risks to M15 delivery and overall migration capacity against demand.	Warren Fulton	26/05/26	<b>RECOMMENDED CLOSED:</b> See item 6 of 26 May 2026 MCAG papers.

# Settlement Timetable Work Update

**INFORMATION:** Update on Settlement Timetable and  
STEG work

*Programme (Ian Smith)*

*5 mins*



## STEG Update

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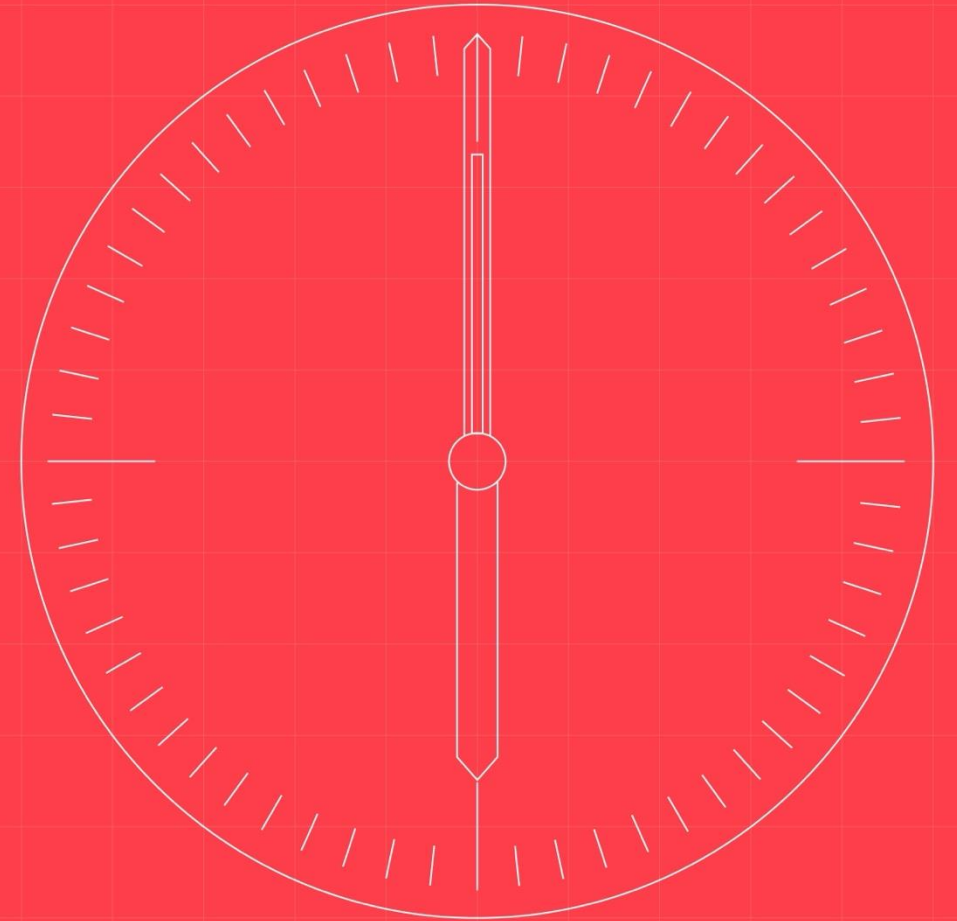
- RF Decision Consultation underway – closing date 26/05/26
- RF Consultation Webinar took place on 29/04/26, over 150 attendees
- 3 weekly Q&A sessions have been held during the consultation period
- STEG meeting on 13/05/26:
  - CVA Settlement Delta volume graphs presented again as a result of Q&A question
  - Analysis on potential MHHS Supplier Charges:
    - initial view from Elexon Performance Assurance shows a significant increase in Supplier Charges using the new MHHS methodology with a shortened RF timetable (@ 4months)
    - Analysis to be presented to next PAB meeting

# Migration Framework - Use of Exceptional Capacity Threshold (250k-280k) for Sprint 3 Planning

**DECISION:** Approval to MCAG on Sprint 3 Planning Capacity Threshold increase

Programme (Nicola Farley)

*10 mins*



## Migration Framework – Increase in Exceptional Capacity Threshold (250K – 280K) for Sprint 3

MCAG in April approved:

- 200k-250k migration daily capacity be made available in Sprint 3 Planning
- 250k-280k migration daily capacity be made available in Sprint 4 Planning and for later sprints.

Status update and reason for additional capacity request:

- Completed migrations are currently behind plan due to some Suppliers having to reduce migrations due to localised issues.
- 'lost' volume to be recovered in Sprint 3 as this supports continued momentum to M15 and using capacity whilst there are fewer Suppliers migrating, therefore freeing up capacity for Suppliers who start later.

Therefore, the MCC requests approval so can plan migrations up to 280k daily capacity in Sprint 3, noting:

- Sprint 3 planning and Supplier's submission templates were generated with a capacity of 280k to provide Suppliers the maximum envelope capacity to plan against
- if Suppliers' submissions for Sprint 3 were over 250k then MCC would level ahead of the published baseline to ensure that daily volumes were under the approved limits. If MCAG approves the uplift for Sprint 3, then this levelling would not happen.

Rationale for the MCAG approval of increased capacity:

- Increasing the capacity for Sprint 3 will add ~1.5 million additional capacity so will enable Suppliers the opportunity to recover any 'lost' migrations resulting from exceptions or issues as soon as possible
- Successful completion of almost 3 migrations sprints which has seen ~9 million migrations completed showing stability in central systems

MCC will not at any point plan for migrations to exceed 280k - to provide a buffer to protect the hard constraint of 300k and Migration planning will remain within LDSO thresholds.

## Migration Framework – Use of Exceptional Capacity Threshold ( 200K – 300K)

Therefore, MCAG is requested to provide any comments on the MCAG Chair approval of the use of Exceptional Capacity Threshold in Sprint 3. Please note, from Sprint 4 onwards can be planned up to a daily volume of 280k as this was approved at April's MCAG.

### DECISION

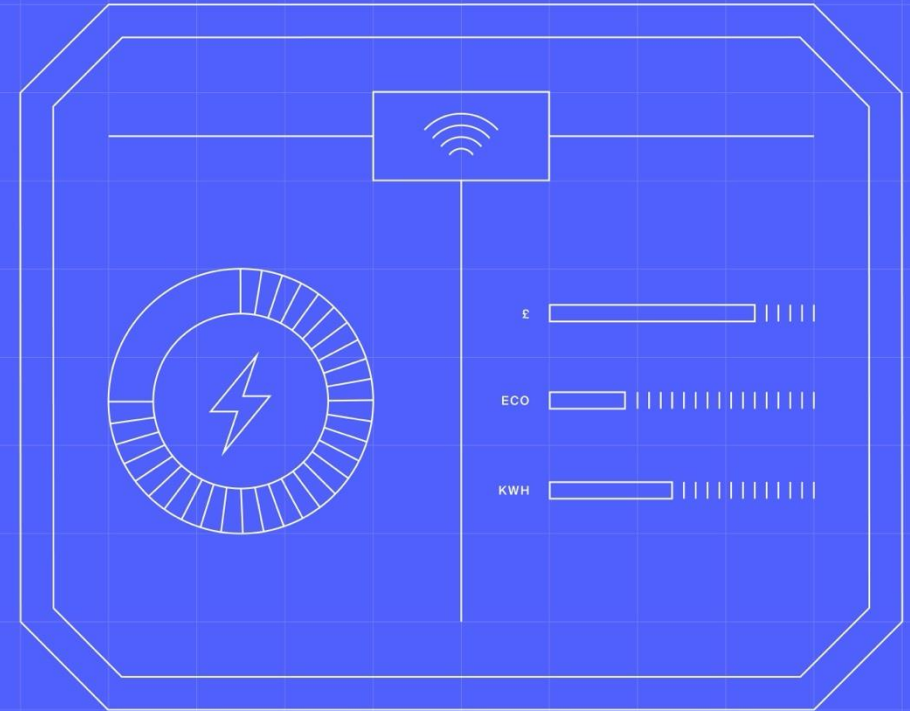
MCAG Chair (with SRO delegated powers) to approve the use of Exceptional Capacity Threshold in Sprint 3 at **250k-280k** migration daily (note this capacity will be made available in Sprint 3)

# ELS Exit Recommendations Update

**INFORMATION:** Update on ELS Exit  
Recommendations

*Elexon (Ian Giles)*

*10 mins*



# Progress against MHHSP ELS Exit Recommendations (1/3)

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
1	<ul style="list-style-type: none"> <li>TOG continues to run weekly for remainder of migration period (until M15)</li> <li>Service Management Forum continues to run monthly until end of migration period</li> </ul>	<ul style="list-style-type: none"> <li>TOG will meet weekly. TOG will incorporate regular industry touchpoints to refine the ToR including duration and cadence according to industry need.</li> <li>Service Management Forum will continue to run monthly, and future monthly sessions have now been diarised.</li> </ul>	<p>Karen Lavelle / Roger Harris</p> <p>Gary Leach</p>	Complete	<p><b>Complete</b></p> <p><b>Complete</b> – Service Management Forums have been diarised up until December 26.</p>
2	<ul style="list-style-type: none"> <li>Same reporting as is currently provided to TORWG is shared with the Programme &amp; Industry on weekly basis.</li> <li>Same analysis is undertaken by the reporting party to identify where remedial actions should be taken when performance dips - Completed</li> </ul>	<ul style="list-style-type: none"> <li>Elexon will continue to produce and deliver performance metrics, incident updates, analysis, and continuous improvement progress through established governance forums. Reporting will be refined and matured over time, with direct engagement with industry to ensure it increasingly reflects user experience.</li> <li>Trend Analysis is not being prepared and presented in SM Forum</li> </ul>	<p>Elexon Value Stream Leads / Gary Leach</p>	Complete	<p><b>Complete</b> - An updated reporting approach, incorporating this feedback, will be presented at the Service Management Forum on 10 March.</p>
3	<ul style="list-style-type: none"> <li>DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance</li> <li>Post review, define the process for performance issue escalation to individuals and the MCC where failure to adhere to DIP rules could impact migration delivery plan</li> </ul> <p>Improvements to be embedded ahead of onboarding additional parties to DIP in Wave 1</p>	<ul style="list-style-type: none"> <li>DIP Manager has monitoring capability to identify participants not aligning to DIP Rules and the DIP Performance Assurance Framework will be live from April 2026.</li> <li>DIP Manager has committed to DCAB to share Performance Assurance approach and timelines at March DCAB, incl Risk Register, Risk Op plan against rules of DSD003</li> <li>DIP Manager commits to advising and sharing the Performance Assurance Framework and agree on escalation pathways/controls with Code Bodies Assurance capabilities. Focus topic to describe the framework, escalation pathways and controls will be scheduled at a future TOG meeting (post Code Body alignment).</li> </ul>	<p>James Stokes</p>	<p>23/04/26 (updated on 11th Mar)</p>	<p>Updated 21 April</p> <p>Risk Operating Plan for 2026/27 finalised, further within period revisions may be made throughout the year if required.</p> <p>DIP Manager Escalation process presented at multiple forums and ready to use if necessary. Further detail on repercussions of non-compliance to follow.</p> <p>DIP Manager continues to engage parties in production not adherent to DIP rules.</p>
4	<ul style="list-style-type: none"> <li>Reconsider, address, and communicate Controls to ensure incident resolution and exception handling take place in timely manner (as part of Cross-Party Service Design ahead of Wave 1 qualification in April) – <b>Ongoing - IPA</b></li> <li>Ensure parties have clarity on responsibilities across Industry including who is responsible for incident progression once raised – <b>Ongoing - IPA</b></li> <li>Include guidance on what parties are expected to raise and when as they identify issues - <b>Completed</b></li> </ul>	<ul style="list-style-type: none"> <li>Existing CPSD controls are being reviewed and re-communicated, alongside a review of internal processes to ensure they effectively support these controls. Consideration needs to be made if any additional cross industry controls are required</li> <li>Clear, end-to-end responsibility for incident ownership and progression will be defined and communicated across all industry parties once an incident is raised. This has been documented in the CPSD Approach</li> <li>Guidance has been issued via the CPSD Approach and Runbook with additional clarification currently under review</li> <li>Additional Industry workshops have been held</li> </ul>	<p>Gary Leach</p>	<p>Complete</p> <p>31.3.26 (progress on IPAService Assurance Activities will be reported on at Service Management Forums).</p>	<ul style="list-style-type: none"> <li>✓ All existing CPSD controls have now been re-validated.</li> <li>✓ CPSD Approach and Internal Process have been shared with IPA for review</li> <li>✓ New ServiceNow categories have been added to reflect CPSD</li> <li>✓ New Priority (P5) has been implemented for CPSD</li> <li>• Awaiting IPA feedback for further action to be taken</li> </ul> <p><b>Update 22<sup>nd</sup> May:</b></p> <ul style="list-style-type: none"> <li>• IPA tactical actions evidence has been reviewed by IPA, on going discussions continue on strategic actions. 4 pending Service Management actions to be completed by end of June</li> </ul>

# Progress against MHHSP ELS Exit Recommendations (2/3)

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Updated v2.0

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
5	<ul style="list-style-type: none"> <li>Ensure controls in place to prioritise incidents correctly (ensuring parties have opportunity to recommend priority) - <b>Complete</b></li> <li>Process to delineate service requests from incidents. Resource/SME in place to ensure timely resolution - <b>Complete</b></li> <li>Make clear the escalation route that parties can follow if they feel the response is not appropriate/ query not dealt with in timely manner - <b>Complete</b></li> <li>Proposed changes to be agreed with Industry and clearly documented in SM documentation - <b>Ongoing</b></li> </ul>	<ul style="list-style-type: none"> <li>Controls are in place to ensure incidents are prioritised correctly with the Technical Triage function</li> <li>A clear process is in place to distinguish service requests from incidents, ensuring correct classification and handling, this is detailed in the Operations Manual</li> <li>A clear and documented escalation route has been communicated and will be presented at SM Forum on 10 February.</li> <li>Proposed changes will be agreed with Industry via the Service Management Forum and clearly documented within Service Management documentation.</li> </ul>	Gary Leach	<p><b>Complete</b></p> <p><b>Complete</b></p> <p><b>Complete</b></p>	<ul style="list-style-type: none"> <li>✓ Technical Triage (TT) continues to own initial impact assessment and priority.</li> <li>✓ Parties are explicitly invited to recommend priority at case submission, within the free text box of the case for TT to review during impact assessment</li> </ul> <p><b>Update 22<sup>nd</sup> May</b></p> <ul style="list-style-type: none"> <li>Operations Manual v3.0, Onboarding Pack and Elexon Document links have all been released. Training sessions for Service Management have been booked with industry</li> </ul>
6	<ul style="list-style-type: none"> <li>Issues with the MHH TOM should continue to be raised and tracked via the Service Desk with regards to BSC processes - <b>Complete</b></li> <li>Consider how issues which may not be considered major incidents but impact multiple participants should be communicated out to the wider industry and managed thereafter <b>Complete</b></li> <li>These open incidents, including detail on who is leading the resolution, should be visible to all impacted parties <b>Complete</b></li> <li>Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This should also include incidents that are raised on other service desks which could impact multiple parties and codes <b>Ongoing</b></li> <li>Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organisation they should raise issues into - <b>Ongoing</b></li> </ul>	<ul style="list-style-type: none"> <li>This is agreed in the CPSD approach where Elexon will handle Incident actions but will not be subject to SLA</li> <li>Technical Triage will identify and manage issues impacting multiple participants and coordinate wider industry communications where MI thresholds are not met.</li> <li>Improvements to Incident and Case updates and quality is currently under review. We will report progress and improvement plans into the Service Management Forum and the TOG.</li> <li>Roles and Responsibilities workshops have been held internally</li> <li>Improved ways of working for Technical Triage have been implemented</li> </ul>	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> <li>All MHH TOM-related issues continue to be logged and tracked via Technical Triage (TT)</li> <li>A validation process within TT confirms correct categorisation and routing before onward progression.</li> <li>Cross-checks are now in place to identify patterns where similar issues are raised.</li> <li>Visibility improvements are being developed to give more transparency on outstanding cases / incidents</li> </ul> <p><b>Update 22<sup>nd</sup> May:</b></p> <ul style="list-style-type: none"> <li>IPA tactical actions evidence has been reviewed by IPA, on going discussions regarding strategic actions. 4 pending Service Management actions to be completed by end of June</li> </ul>
7	<ul style="list-style-type: none"> <li>Continue to document improvement activities and track and discuss with Industry through the monthly Service Management Forum - <b>Ongoing</b></li> <li>Seek industry feedback and prioritise proposed improvement activities - <b>Ongoing</b></li> <li>Present an update on outstanding/recently resolved closed problem records - <b>Ongoing</b></li> </ul>	<ul style="list-style-type: none"> <li>All Continuous Improvements will be presented and tracked in the Service Management Forum</li> <li>Industry feedback will be collated within the Service Management Forum</li> <li>Problem Management updates will be presented in the Service Management Forum</li> <li>Phase 1 Continual Improvements have been completed. Phase 2 Improvements from Industry and Programme Feedback ongoing</li> <li>Problem Management ways of working has been improved and new Problem Manager is joining March 26</li> </ul>	Gary Leach	<b>Complete</b>	<ul style="list-style-type: none"> <li>Service Management Forum is tracking improvement activities with industry</li> <li>Feedback is received during Forum or through cases being raised</li> <li>Weekly Issues Log now contains Problem Management information</li> </ul>

# Progress against MHHSP ELS Exit Recommendations (3/3)

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Updated v2.0

#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
8	<ul style="list-style-type: none"> <li>DIP change and release management process to be reviewed and baselined asap</li> <li>Implement more structured release approach, where upcoming DIP changes are communicated in advance</li> <li>DIP users should be consulted to assess best time for DIP changes to be made</li> <li>This should be addressed ahead of more DIP users being onboarded in April</li> </ul>	<ul style="list-style-type: none"> <li>DIP Manager has agreed processes through working groups and alignment with other code bodies.</li> <li>DIP Manager has amended approach to sharing forward schedule of change.</li> <li>DIP Manager has taken action to ensure pre and post change comms are issued.</li> <li>DCAB will be advised on DIP changes and releases notes issued 20 days ahead.</li> </ul>	James Stokes	Complete	<p>Updated 9th April.</p> <ul style="list-style-type: none"> <li>Change process baselined.</li> <li>Forward scheule of change on DIP website.</li> <li>Effective and operational release notes are in practice, consultation with MCC prior to planning outages is operationally effective.</li> <li>Issuing comms pre deployment and post deployment operational. And agreement to issue further comms 10 days post change to confirm outcome operational.</li> </ul>
9	<ul style="list-style-type: none"> <li>Keep log of all comms that have been sent via all channels in readily available location</li> <li>Implement a process to enable parties to check which comms they are signed up to receive</li> <li>Include straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis</li> </ul>	<ul style="list-style-type: none"> <li>Requirements are being gathered for communications improvement requests and will be reviewed with Elexon comms team for feasibility assessment.</li> <li>Elexon Comms team to report into TOG on delivery plan.</li> <li>Reconfirmation of the comms sign-up process to be communicated in TOG on 6 February and at regular cadence moving forward</li> </ul>	Kate Norton	27/06/2026	<ul style="list-style-type: none"> <li>Formal handover of this to Elexon comms team is complete</li> <li>Implementation of the capability for self-serve of what lists are signed up to and by whom within an org is a long-term objective and will not be updated weekly at TOG, as it may take significant time to develop and deploy.</li> <li>To sign up tor communications, go to: <a href="https://www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/">https://www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/</a></li> </ul>

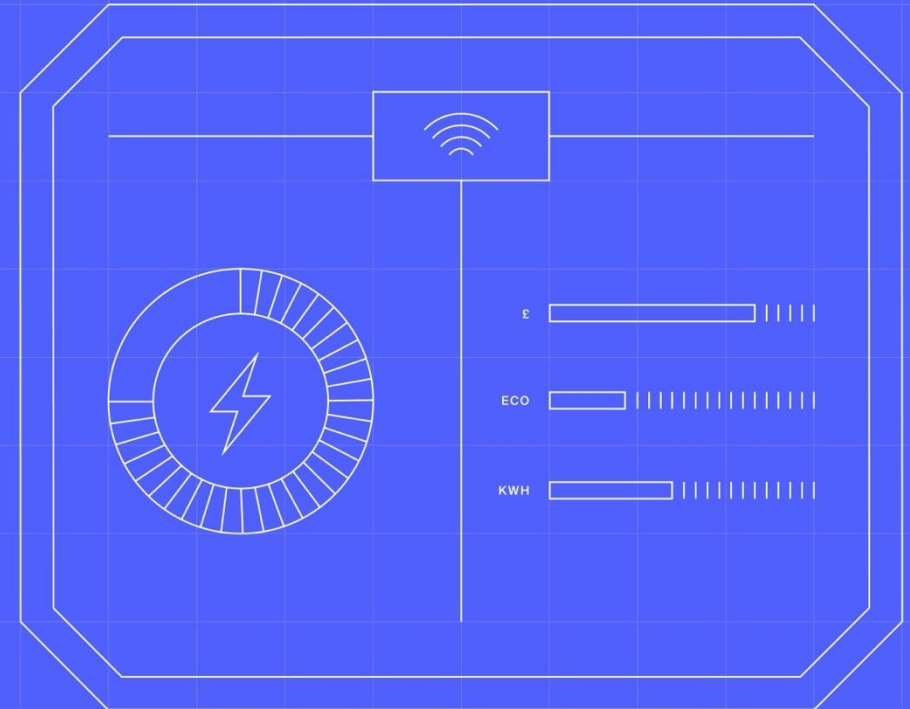
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# Migration Execution

**INFORMATION:** Update on the progress of Migration Execution

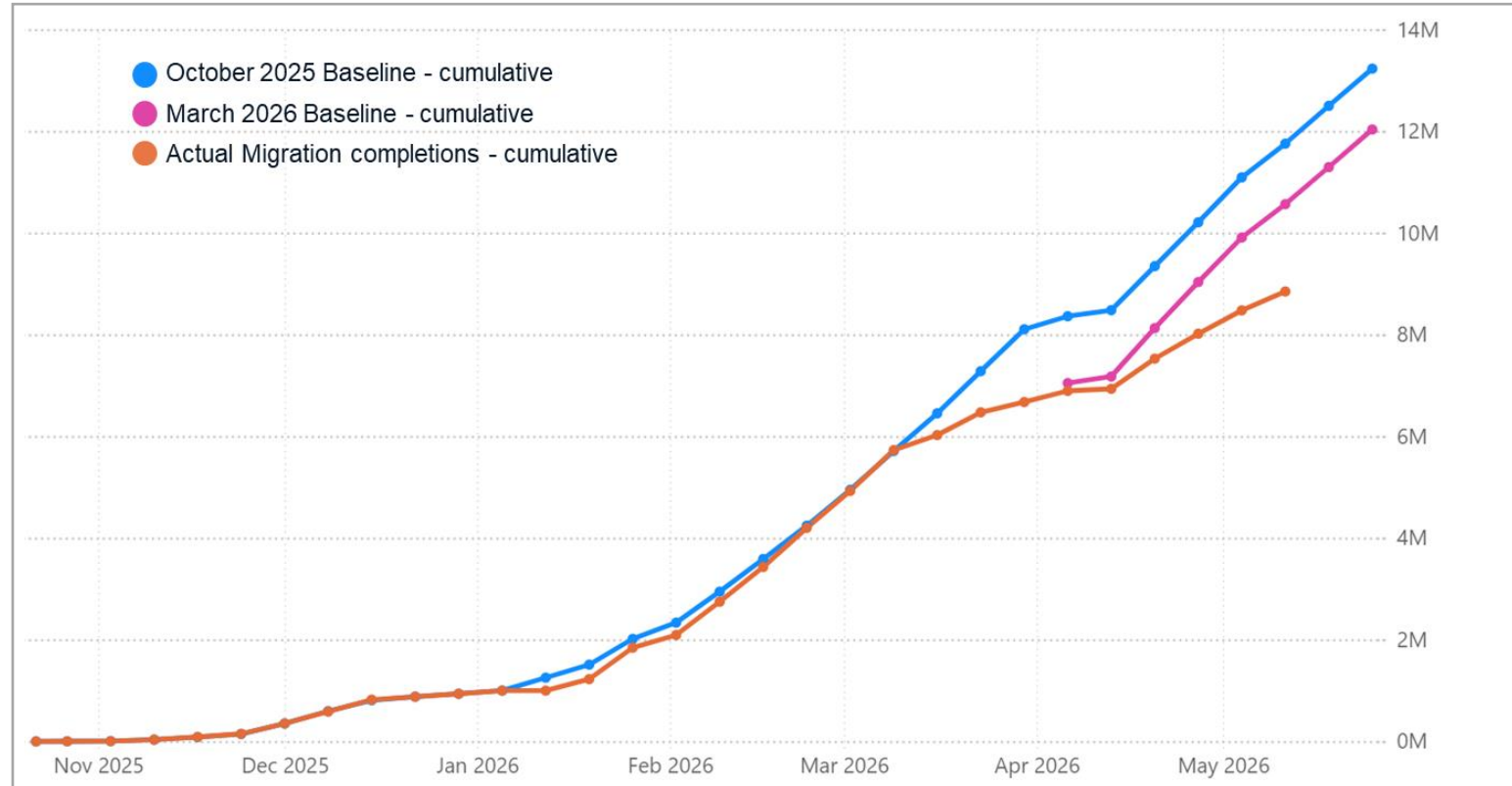
*Programme (Nicola Farley)*

*10 mins*



## Migration Execution

1. As of 15 May, a total of 9.3 million migrations have been completed against a plan of 12.5 million
2. From w/c 18 May 2026, all Suppliers are migrating in line with the Sprint 2 baseline plan. Recovery of any missed volumes is expected to be achieved during Sprint 3, which concludes at the end of July
3. Non-SIT Suppliers are now able to commence migrations. A further five suppliers are expected to begin migration before the end of Sprint 2, including three starting w/c 18 May
4. The reduced migration outturn does not currently present a risk to M15. There remains sufficient unused migration capacity to recover any lost volumes
5. Exception volumes remain low, with trends and preventative actions continuing to be reviewed through the MWG
6. There have been no LDSO, DCC, or DIP threshold breaches



**Total MPANs Migrated**  
(as of 15/05/26)

**9,322,648**

**Total MPANs in Legacy**  
(as of 15/05/26)

**24,439,292**

**Total Available Capacity**  
(between 15/05/26-07/05/2027)

**62,730,000\***

\*With approval of a Sprint 3 capacity threshold of 280,000K, total available Capacity would be **64,080,000**

- The majority of Suppliers are migrating to plan in line with tolerances set on the migration framework.
- All applicable Suppliers have achieved their Supplier Ramp Up targets.
- All applicable Suppliers are on track to achieve their Core Migration Window Target. Progress towards this is closely monitored.
- All Suppliers have a below 1% PUB-032 rejection rate and 'half' migrated MPAN rate.
- Engagement between Suppliers and MCC is working well; with Suppliers sharing information on progress and issues experienced.
- Supplier compliance rate varies mostly at the daily level and is higher at the weekly and sprint level. This is because Suppliers often catch up on volume on a weekly basis.

Plan Tolerances in Migration Framework	Description	Number of Suppliers	Comment
EMT-L3	Above Plan by greater than 10%	0	
EMT-L2	Above Plan by between 5% to 10%	2	These Suppliers are ahead of plan due to requesting unused capacity
EMT-L1/SMT- L1	On Plan within $\pm$ 5%	3	
SMT- L2 -	Below Plan by between 5% to 10%	0	
SMT-L3	Below Plan by greater than 10%	1	This Supplier has resumed migrating as per the Sprint 2 baseline plan, and it is expected that all lost migrations will be recovered in Sprint 3

### Key Supplier targets from migration framework

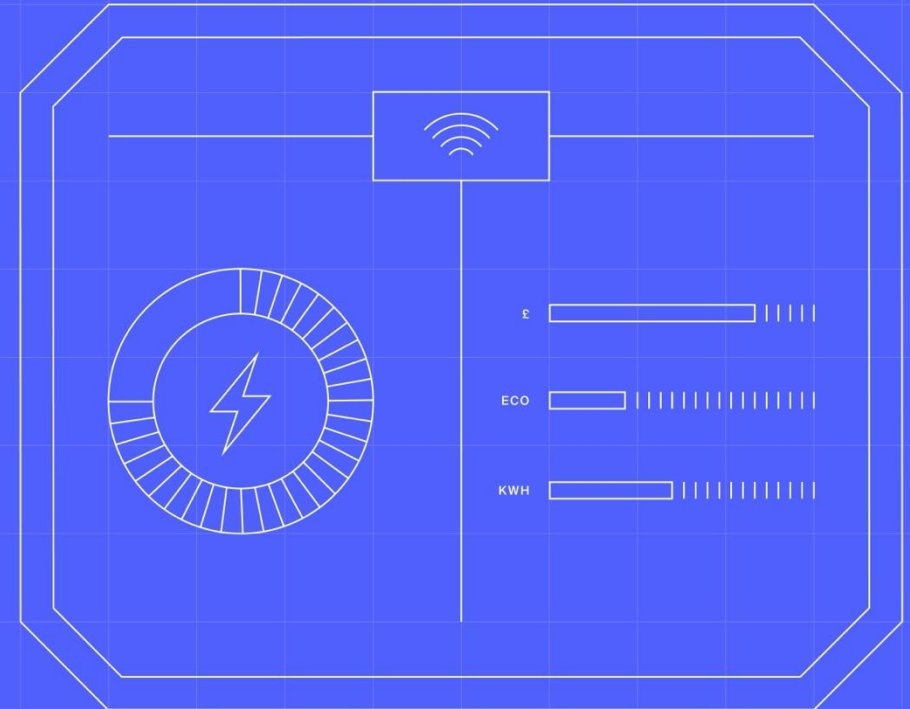
- **Supplier Ramp Up Target** - Suppliers who follow envelop or deminimis rules need to migrate 5 to 10% of their portfolio within their first 22 migration days
  - **Core Migration Window Target** - Suppliers who follow envelop rules need to migrate 90% of their portfolio by the end of their core migration window
  - There are no targets set out in the framework for Suppliers who follow Small Portfolio rules
- Migration framework sets out 6 plan tolerance levels

# Participant-Driven Migration Dependencies

**INFORMATION:** Update on Migration dependencies on industry participants

*Programme (Nicola Farley)*

*10 mins*



## Core Migration Dependencies (1)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers had experienced localised issues which caused them to reduce migrations. The rationale for these deviations and recovery plans were deemed to be acceptable by the MCC. All Suppliers are now migrating as per the baseline plan and a bulk of 'missed' volume recovery is expected to take place in Sprint 3.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 2 progress. The findings from the Exclusion List PPIR and mitigating plans are discussed in subsequent sections
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues materially affecting the planned migration start dates.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

## Core Migration Dependencies (2)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D416	DIP migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	G	G	G	There are no known issues affecting Migration.
D373	LDSO migration performance	There is a dependency on LDSO's performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	We are observing sporadic LDSO issues; however, LDSOs are proactively informing the MCC and taking steps to resolve them. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

## Core Migration Dependencies (3)

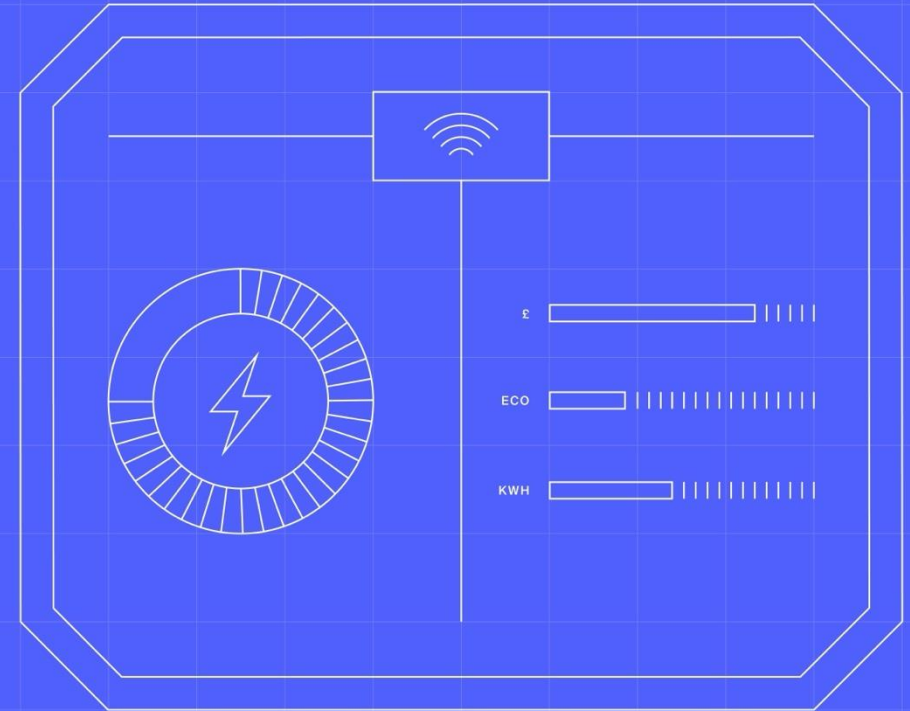
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	DCC processed migrations in accordance with the Migration Design and Migration Threshold obligations
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	There are no known Industry Changes affecting Participant Migration plans or performance.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	G	G	There are no known issues affecting Migration.

# P487 Next Steps

**INFORMATION:** Update on next steps related to Ofgem's latest P487 Modification

*Programme (Warren Fulton)*

*5 mins*



Ofgem recently approved [BSC Modification P487: Incentive of BSC Supplier Parties to meet the M15 MHHS Milestone](#).

During the consideration of Modification P487, respondents requested clarity on:

- The process for imposing and lifting the Acquisition Ban; and
- The protections in place to ensure the ban would not be applied where a failure to complete migration was wholly due to circumstances outside of a supplier's control.

To address this, the MHHS Programme developed draft changes to the Migration Framework, which were included in the P487 consultation. These set out the relevant processes and introduce an SRO exemption route where failure is due to factors outside of the supplier's control.

Ofgem's decision to approve P487 makes it clear that those changes to the Migration Framework now need to be made and that *"the MHHS Programme will promptly raise a Programme Change Request to revise the MHHS Migration Framework substantially in line with the draft documentation provided to the BSC Panel in December 2025"*.

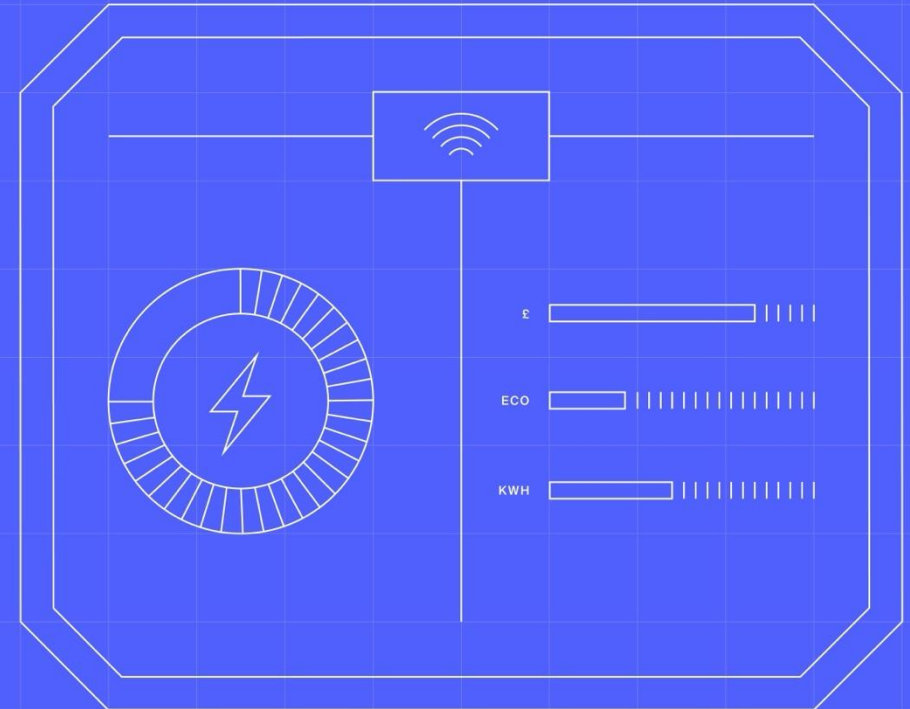
A Programme Change Request (CR) is being raised to support updates to the Migration Framework in line with the modification, with an impact assessment to follow in due course.

# Migration Exclusion List

**INFORMATION:** Update on the Migration Exclusion and Remediation list

*Programme (Nicola Farley)*

*10 mins*



## Migration Exclusions Requiring Code Change Resolution

BSC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	<a href="#">CP1634</a>	TBC	CP out for consultation (11 May 2026 – 05 June 2026)	
Traditional meters installed on CT connection types	BSC Change required to permit Traditional CT meters as a valid configuration	<a href="#">CP1628</a>	05-Nov-26	CP1628 was approved at May SVG for a November implementation. Programme to track CP1628 until implementation.	
Related MPANs with different meter types					
REC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	Back population of CSS Reg ID to enable Supplier to source it from EES	<a href="#">I0296</a>	June	REC have created a solution and is in the process of testing this with Migration Active Suppliers.	

# Migration Exclusion List

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
1	Traditional meters installed on CT connection types	6,000	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	Blocked	1.b Pot Unmigratable without change due to design. Only Blocked if you intend to migrate the traditional CT meter	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
						1b. Supplier and MOP follow process set out within BSC change xxxx (when implemented); or	1b. Supplier & MOP	BSC	Blocked	Nov-26		
						1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
						2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
						3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
					4. Supplier can migrate the MPAN once correction made.	4. Supplier		Partially Blocked	Nov-26			
2	Related MPANs with different meter types	8,400	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Partially Blocked	Trad CT scenario of related are currently UNMIGRATABLE in current stage blocked until code change implemented. Remaining scenarios defer until cleansing activity has been completed	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
						2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
						3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
						4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Blocked	Nov-26		
						5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		Partially Blocked	Nov-26		

## Migration Remediation List (1 of 2)

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
3	CSS Registration ID	TBC	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier to populate CSS Registration ID	1. Supplier	REC	In Progress		R1198
						2. Migrate MPAN	2. Supplier		In Progress		
4	Missing Meter Data (Energised) within MPRS	17,000	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	Defer	Possible to migrate, however it would have to be migrated within the Advanced segment. If this is incorrect, Supplier would be required to complete a change of segment	1. Supplier and MOP identify MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting.	1. Supplier	REC	In Progress		i145
						2. MOP sends correct D0312 to MPRS.	2. Supplier	REC	In Progress		
						3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart.	3. LDSO (automated process)	REC	In Progress		
						4. Supplier can migrate the MPAN once correction made.	4. Supplier		In Progress		
6	CHECK meter types in MPRS	50	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. MOP removes CHECK meter from MPRS via D0312.	1. Supplier	REC	In Progress		i230
						2. Supplier can initiate migration for MPAN once correction made	2. Supplier		In Progress		
7	Smart meters and CT connection types	600	It is not possible for smart meters to be installed on CT connection types, so a clear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3	1. Supplier	REC	In Progress		i231
						2. Supplier raises a request with the LDSO to correct connection type to WC.	2. Supplier	BSC	In Progress		
						3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312.	3. Supplier	REC	In Progress		
						4. Supplier can initiate migration for MPAN once correction made	4. Supplier		In Progress		

## Migration Remediation List (2 of 2)

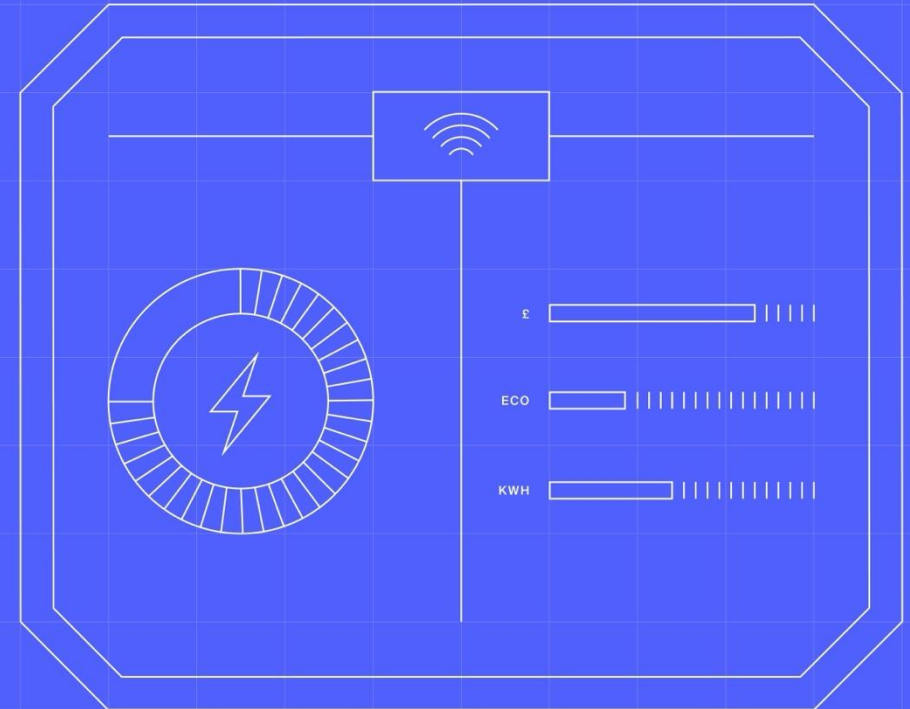
Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
8	Linked import and export MPANs with different connection types	2,000	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct. 2. Supplier can then migrate the MPAN	1. LDSO 2. Supplier	BSC BSC	In Progress In Progress		i232
9	Linked import and export MPANs with different meter types	330	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Suppliers meter type is incorrect then they should raise an SDEP to that Supplier to update; or 2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them. 3. Following 1 or 2 completion the MPAN can be migrated.	1. Supplier 2. Supplier 3. Supplier	BSC BSC BSC	In Progress In Progress In Progress		i218
10	Related MPANs with different connection types	300	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO investigates exceptions and corrects connection type if incorrect, or 2. LDSO raises SDEP and instructs the Supplier to unrelate 3. Supplier unrelates if instructed to by LDSO, by sending the D0386 4. Supplier can migrate MPAN following step 1 or step 3.	1. LDSO 2. LDSO 3. Supplier 4. Supplier	BSC REC REC	In Progress In Progress In Progress		i233
11	NHH unmetered MPAN	2,500	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	Defer	Unmigratable in current stage. Defer until P434 Obligation has completed	1. Change measurement class of MPAN from NHH to HH. 2. De-register any secondary unmetered MPANs 3. Migrate MPAN	1. Supplier 2. Supplier 2. Supplier	BSC BSC	In Progress In Progress In Progress		R897
12	Domestic Unmetered MPANs	50	~50 MPANs impacted Domestic Unmetered MPANs cannot be migrated to MHHS.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Change DPI to Non-Domestic as per process set out in REC 2. Migrate MPAN	1. Supplier 2. Supplier	REC	In Progress In Progress		i224
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data		MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	Defer	Possible to migrate, however should the segment incorrectly default it would cause significant operational intervention to resolve within the MHHS arrange	1. Supplier and MOP identify Export MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart 4. Supplier can migrate the MPAN once correction made.	1. Supplier	BSC	In Progress		

# External Change Log

**INFORMATION:** To provide sight and tracking of external change that is supportive to achieving M15

Programme (Nicola Farley)

*10 mins*



### Key changes:

#### BSC

- [CP1622](#) Amendment of validation within SMRS for number of Meter Digits – Consultation Closes – **Approved following Consultation**
- [CP1632](#) Amending IF-031 validation rules to facilitate change of MPAN's Market Segment – **Approved following Consultation**
- [P495](#) Allow Suppliers to retire MPIDs they do not intend to qualify prior to MHHS Milestone M14 – **Implemented**
- [P487](#) Incentive of BSC Supplier Parties to meet the M15 MHHS Milestone – **Approved by Ofgem**

#### REC

- [R0300](#) Amendments to D0312 to align with BSC CP1622 – **Approved following Consultation**

Note this is a subset of the Code Body Horizon Scanning Log which is available on the Collaboration base [here](#).

These changes are not considered to be an external dependency on achieving migration but are changes that the Programme believe are complementary to achieving M15.

## External Change Log (1 of 2)

External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW	IMPLEMENTATION				
Relevant Code	Reference	Title	Current Status	Summary	Release Date	Impact Type	Milestones Impacted	Commentary	
BSC	<a href="#">P487</a>	Incentive of BSC Supplier Parties to meet the M15 MHHS Milestone	Approved	Under the MHHS Programme there is currently an incentive for Suppliers to become qualified to participate in the new arrangements by Milestone 14. This Modification seeks to replicate that incentive for Milestone 15. This proposal aims to incentivise Suppliers to meet the MHHS Migration Plan by restricting their ability to register new Metering Systems if they fail to complete migration on time.	25 June 2026	Critical Participant / System	M15	P487 Approved by Ofgem with an implementation date of 25th June.	
BSC	<a href="#">CP1632</a>	Amending IF-031 validation rules to facilitate change of MPAN's Market Segment	Approved	Suppliers currently face avoidable rejections when trying to appoint Smart or Advanced Agents to 'meterless' Whole Current Metering Systems, due to validation rules that apply even when no meter is installed. CP1632 proposes targeted updates to SMRS validation and alignment logic so that Market Segment values are derived from Suppliers' intended installations rather than defaulted data. This removes friction during MHHS migration, reduces reliance on manual LDSO corrections, and ensures Market Segment classification reflects real-world metering scenarios.	5 November 2026	Document & Process	M15	Change Approved with a November implementation	
BSC	<a href="#">CP1622</a>	Amendment of validation within SMRS for number of Meter Digits	Approved	A validation rule in the UK's smart meter registration system has left around 250,000 SMETS2 meters unable to report their register digits correctly, risking billing errors and data issues. This CP will update these rules, allowing a wider range of digit values and ensuring all meters are accurately supported for the upcoming Market-wide Half-Hourly Settlement.	25 June 2026	Consequential / Supporting	M15	Change Approved with a June implementation	
REC	<a href="#">R0317</a>	Number of Displayed Register Digits Data Item linkage	Consultation	A Data Integration Platform (DIP) Data Item, DI-091 'Number of Displayed Register Digits' that was implemented as part of MHHS has been incorrectly linked to the existing J0478 'Number of Register Digits' in the Energy Market Data Specification, instead of the existing J2313 'Number of Displayed Register Digits'.	06 November 2026	Consequential / Supporting	M15	The Change Report (Final Recommendation) has now been published for review at the REC Technical Expert Panel on 27 May 2026	
REC	<a href="#">R0300</a>	Amendments to D0312 to align with BSC CP1622	Approved	Elexon have raised CP1622 to amend the validation rules within SMRS for the IF-005 to allow digit values from 1-9, ensuring accurate data and reducing exceptions. There are no validation rules related to the D0312 which need to be amended under the BSC, but the D0312 itself contains a Data Item Rule regarding the Number of Displayed Register Digits which needs to be amended in line with CP1622.	25 June 2026	Consequential / Supporting	M15	Change needed to remove the risk of data loss resulting from MPAN Migration where the number of meter digits is greater than 6 within legacy.	
REC	<a href="#">I0275</a>	MHHS Related Metering Points across Market Segments	Assessment	It has been identified by the MHHS Data Cleanse Working Group (DCWG) that around 9,000 existing Metering Point Relationships include Metering Points that would migrate into different Market-wide Half Hourly Settlement (MHHS) Market Segments. The majority of these are where one Metering Point has a Traditional meter installed (Smart Segment) and a Related Metering Point has an Advanced meter (Advanced Segment). This situation is currently valid but in MHHS would cause two problems. - SMRS would not be able to align the agent appointments, leaving secondary MPANs without agents and MHHS Migrations unable to fully complete.	TBC	Consequential / Supporting	M15	Monitor Issue Group as part of ongoing monitoring of CP1628	

## External Change Log (2 of 2)

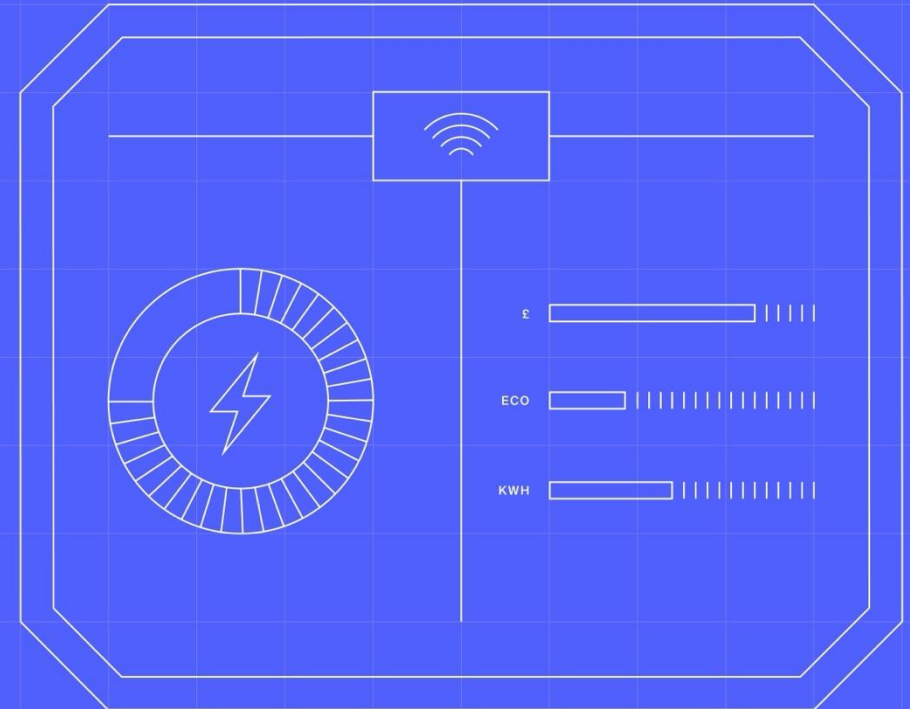
External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW	IMPLEMENTATION				
Relevant Code	Reference	Title	Current Status	Summary	Release Date	Impact Type	Milestones Impacted	Commentary	
BSC	<a href="#">CP1629</a>	Deferred implementation of 'Data Refresh' message IF/PUB-051 with enhanced solution detail	Rejected	The current IF-051 Data Refresh message no longer matches the technical solution being delivered for MHHS, creating a risk that market participants may be unable to send or interpret data correctly. CP1629 resolves this by introducing an enhanced, JSON-based IF051 message and updating supporting documents to align with the DIP implementation, ensuring accurate, streamlined and reliable data refresh processes.	25/06/2026	Document & Process	N/A	Supportive change which reduces risk to M15. Change was rejected at March SVG with 2 new CPs to be raised.	
BSC	<a href="#">P495</a>	Allow Suppliers to retire MPIDs they do not intend to qualify prior to MHHS Milestone M14	Implemented	This modification aims to define criteria that permit a Supplier to continue registering new MPANs under qualified MPIDs linked to their Party ID after M14, where there is a live MPID which is not intended to be qualified under MHHS arrangements and will be retired. This approach enables Suppliers to retire specific MPIDs post M14, thereby addressing the potential for disproportionate suspensions at M14.	April 2026	Consequential / Supporting	N/A	Mod implemented	
DIP	<a href="#">DCR0015</a>	Introducing Level 3 & 4 Response Codes into the DIP Rules	Consultation	Introducing response codes into the DIP Rules to enhance DIP Message validations at Level 3 (synchronous) and Level 4 (asynchronous) by DIP Users	05/11/2026	Document & Process	N/A	DIP Change consultation closed with responses being reviewed	
DIP	<a href="#">DCR0019</a>	Defining the Sender Unique References (SUR) in the DIP Rules	Consultation	To address this problem, it is proposed that the SUR requirements be defined in the DIP Rules (DSD002, Annex 2), mandating that only alphanumeric characters be used. This change aims to reduce the risk of validation failures. The implementation of DCR0019 is scheduled to occur as part of the DIP Manager monthly release in August 2026	13/08/2026	Document & Process	N/A	DIP Change currently out for consultation	

# MWG Update

**INFORMATION:** Update on MWG activities and progress

*Programme* (Nicola Farley)

*10 mins*



## MWG Update

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The Migration Working Group (MWG) Meeting 51, held on 14 May 2026, focused on:

- Migration execution summary, migration observations, and IF-032 rejection codes
- MCAG decisions relating to the use of the Exceptional Capacity Threshold
- Preparation for Sprint 3 planning, including consideration of risks to later migration sprints
- Migration exclusions and external change

The meeting also considered risks to later migration sprints, including whether any changes or additional controls may be required in how the industry manages migration during these phases, to support successful delivery and enable Suppliers to meet their M15 obligations.

As part of this discussion, a number of questions were raised to explore potential behaviours and identify mitigations. The intention is to develop these further and bring proposed mitigation actions back to a future MWG.

Positively, attendees recognised the value of these discussions and supported the programme continuing its work to further develop mitigation in the identified risk areas.

### **MWG actions**

There are 3 open actions with MWG:

- 1 item relates to Mod P487 which is ongoing
- 1 item relates to rejections resulting from MPANs defaulting to the wrong market segment
- 1 item relates to guidance on steps to follow when gaining a SMETS 1 FOC MPAN.

### **MWG backlog**

MWG backlog remains unchanged from the last update to MCAG, see next slide

## MWG Backlog - Outstanding Items and Activities Scheduled for Completion with MWG

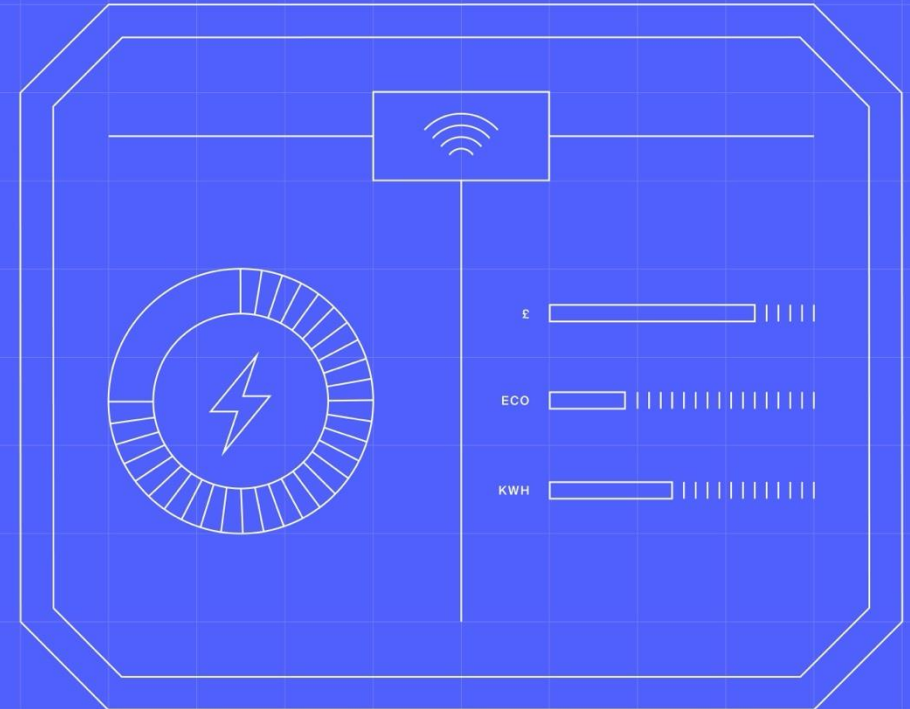
ID	Name	Description	Update	Status
7	Framework Parameter adjustments	Potential changes to Parameters – based on findings from Supplier Submission 2	Standing item	Open
14	DIN-1189 - Thresholds Document update – CSS and DSP messages (item raised by a Participant)	Update MHHS Migration Thresholds Document - tables outlining the Migration Messages received and sent by the CSS and DSP.	The redlining has been completed and will be progressed along with other changes to the Migration Framework following the end of ELS	Open
15	Migration Capacity during SoLR	Discussion required to work through scenarios	<p>Scenarios agreed for how Migration Capacity will be managed during a SoLR. The SoLR volume will be ring fenced from the awarded Suppliers Migration volume and will be provided separate Migration capacity. The SoLR volume will require an independent Migration Plan.</p> <p>Ongoing discussions with Ofgem in relation to a SoLR with close proximity to M15. This is being progressed via Mod P487.</p>	Open
16	MPANs with a Trading Status of X with an Active Supplier Registration	Currently MPRS will reject an MPAN with an RMP Status of Terminated but as per the M15 Acceptance Criteria, these MPANs would not be acceptable at M15.	Ongoing	Open

# Programme Milestones related to MCAG

**INFORMATION:** Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

*Programme (PMO)*

*0 mins – to be taken as read and discussed by exception*



## Look Ahead – Key Milestones Status on 22 May 2026

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration				22/05/26 - milestone marked as complete following MCAG 28/04/26
T2-MR-0200	M14 milestone checkpoint - date approval	PSG	06 August 2026	06 August 2026	CPT				22/05/26 - activity on track
T2-RA-0700	Readiness Assessment 8 Complete	PSG	14 August 2026	14 August 2026	SRO				22/05/26 - activity on track
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				22/05/26 - activity on track

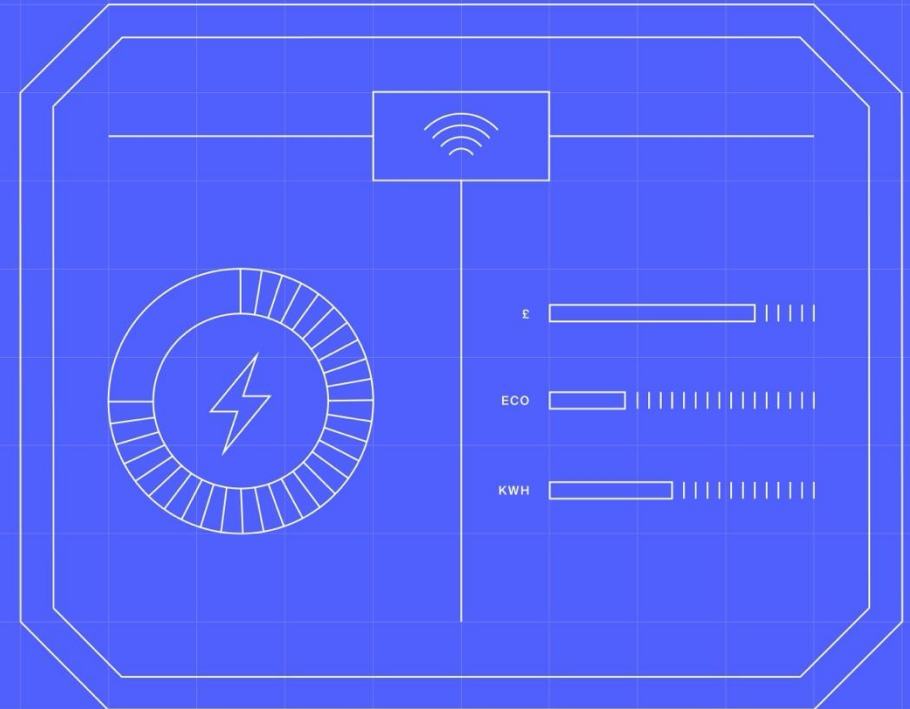
Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

# Top Programme Risks related to MCAG

**INFORMATION:** Update on the top Programme risks related to MCAG

*Programme (PMO)*

*0 mins – to be taken as read and discussed by exception*



<b>Key</b>	
<b>I</b>	Initial Score
<b>C</b>	Current Score
<b>T</b>	Target Score

# Top Risks: Commencing and Completing Migration Successfully (Page 1 of 2)

Document Classification: Public

Theme	Summary	Mitigation Approach Overview
<b>Commencing and completing Migration successfully</b>	The theme explores the factors which may affect the Programme completing Migration and how the Programme is planning to mitigate these to stop these risks from converting into issues	<ul style="list-style-type: none"> <li>The below risk mitigations look to mitigate any risks to successful completion of Migration</li> </ul>

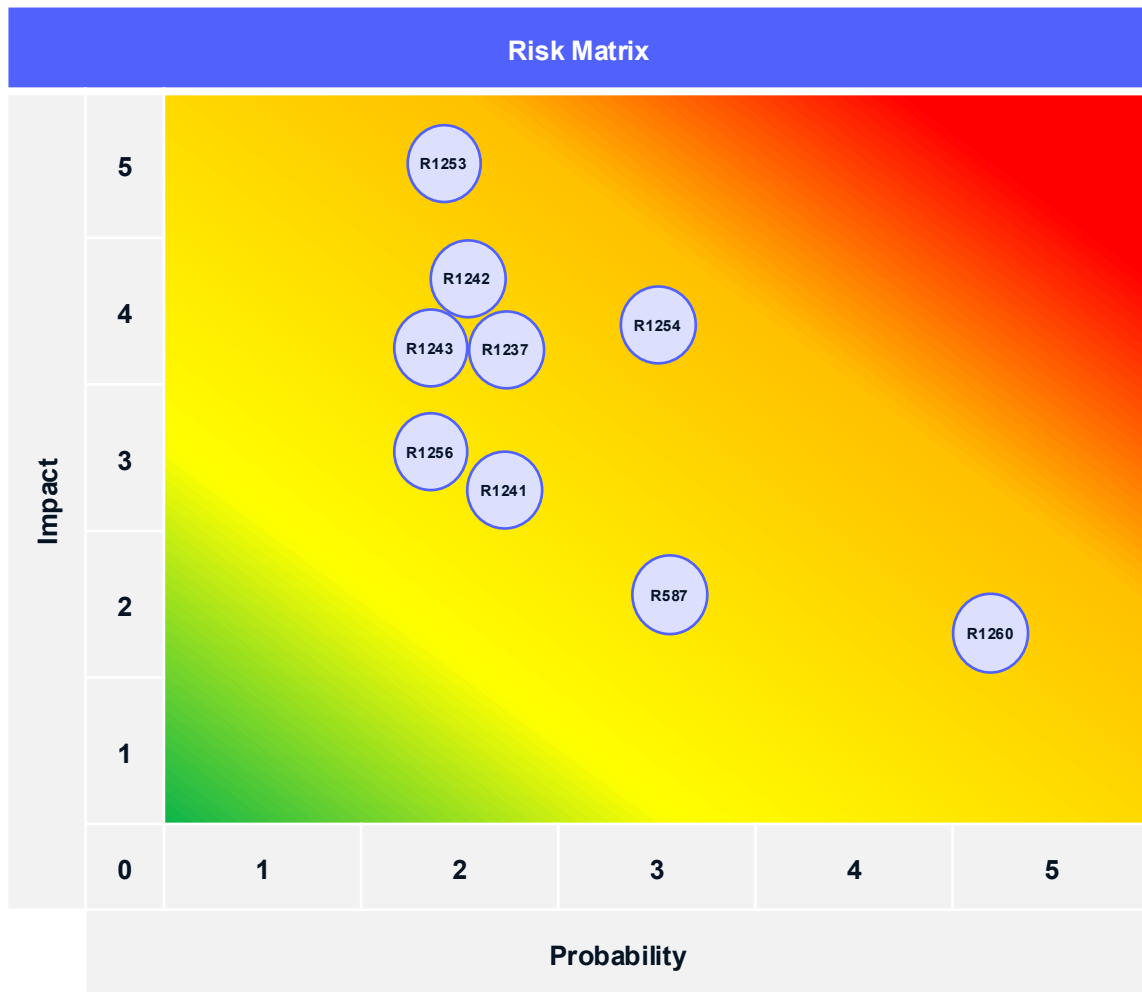
Risk ID	Risk Description	Key Risks																				Score movement since last MCAG	Mitigation Plan							
		Risk Score Assessment																												
		Critical					High					Medium					Low													
30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	
R1250	The DIP assurance strategy [Data Integration Platform assurance - Elexon] defines a process to follow to email non-compliant DIP Users, but there are no escalations, incentives, sanctions or performance board to answer to. This raises the risk that DIP Users continue to remain non-compliant with a consequential impact on DIP performance																												Score remains at 21	20/04: Risk referenced in the IPA's MHHS Target Operating Model (TOM) Service Arrangements and Operations Review as both a tactical observation with associated actions (Ref #3.1 – high priority) and a strategic observation (Ref #2.2). Future updates will continue to be monitored alongside Programme review activity 29/04: DIP Manager confirmed the sanction of removing PP access to DIP, with no further action planned to define escalation processes or consequences for non-compliance with DIP Rules. Removal of DIP access would halt migration for the relevant PP, materially impacting M15. Risk remains open pending clarity on escalation processes, criteria for removing access, and interim sanctions. Continuing to track as an outstanding ELS Exit and IPA review action. No change to scoring. 15/05: Latest DIP Manager review confirmed further engagement with Code Bodies to clarify assurance regime responsibilities and remove boundary ambiguity. Further updates expected by end June, feeding into IPA actions
R1264	There is a risk that resourcing across Programme, Central Parties and Central Capability Providers becomes constrained during the summer period due to leave peaks and competing organisational priorities																												Score remains at 16	31/03: Forward-plan resource coverage for summer months and agree minimum service levels, cross-skill team members to ensure continuity of critical activities, use surge capacity or short-term contracted support where gaps are identified, and actively monitor leave patterns against workload forecasts 01/05: Risk to be re-assessed at the end of June once we reach the summer period. Update to then be provided based on evidence
R1275 (New)	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15																												New risk - initial score set to 16	05/05: 1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions. 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly 21/05: Discussed at MWG with a audience open to there being a window pre-M15 that is only for exception. MCC do develop thinking further and bring back to MWG
R1269 (New)	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support																												New risk - initial score set to 15	24/03: Ensure contingency measures are in place. There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up. Additional measures such as extending contractor resource should be considered 17/04, 01/05: No further update required, as per above. Continuing to monitor
R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15																												Score reduced from 19 to 15	27/02: Recommendations being tracked through TOG - update required at TOG 19/03: Progress is being tracked through monthly Elexon Service Mgt forum and TOG updates. Awaiting IPA feedback for further action to be taken, expected 31/03 (dependent on IPA Review Release) 01/04: Probability reduced to 3 following RA7 responses. Score reduced from 19 17/04 / 01/05: Continuing to monitor Elexon SM Performance. Score remains
R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone.																												Score reduced from 16 to 15	09/04: PPIR responses indicate ~1.3k MPANs remain in remediation/exclusion categories, expected to complete through to 2027, suggesting Suppliers are progressing in a timely manner. MCC continues to monitor Supplier progress. 23/04: MCC to undertake regular Supplier progress reviews. Any delays to March Troublesome MPAN Baseline outputs will be managed as required 05/05: MCC introducing a regular reporting process to track Supplier progress, enabling early identification of any time line shifts. Proximity score realigned to a value of 3, reflecting sufficient time remaining to M15

## Risk Score Reductions Across Previous Top Risks (Page 2 of 2)

Theme	Summary	Mitigation Approach Overview
<b>Commencing and completing Migration successfully</b>	The theme explores the factors which may affect the Programme completing Migration and how the Programme is planning to mitigate these to stop these risks from converting into issues	<ul style="list-style-type: none"> <li>The below risk mitigations look to mitigate any risks to successful completion of Migration</li> </ul>

Risk ID	Risk Description	Key Risks																												Score movement since last MCAG	Mitigation Plan				
		Risk Score Assessment																																	
		Critical						High						Medium						Low															
30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1						
R1212	There is a risk on DIP service management, that the absence of robust operational monitoring tools for both DIP users and administration users will lead to undetected issues in system performance, data integrity, and process compliance. Without effective monitoring, anomalies such as failed transactions, incorrect data flows, or system outages may not be identified or addressed in a timely manner.																												I	C	T	Score reduced from 17 to 14	06/05: DIP Manager provided evidence of operational monitoring controls across the DIP service, with defined ownership across DIP Manager and Avanade. Additional daily/weekly reporting supports ongoing oversight of participant activity and behaviors. This increases confidence that service health is being proactively monitored and anomalies identified promptly. Some gaps remain around alert thresholds, resolution SLAs, and evidence of effectiveness at peak migration volumes. Based on evidence provided, probability score reduced from 4 to 3, lowering overall score to 14. Risk continuing to be monitored through the May–October 2026 migration period to validate control effectiveness under increased load 14/05: DIP Manager to provide further detail on Avanade alerting and monitoring reporting. Any required resolutions to follow Incident Priority 1–4 timescales. Continuing to monitor through June/July, with risk trending down		
R1102	There is a risk that LDSOs do not have obligations in code to support resolution of incidents post Go-live																													I	C	T	Score reduced from 16 to 13	17/04: IPA review is complete, and findings published. IPA Review identified with their Strategic Observations a theme for "Industry Obligations and Codification of Service Arrangements" noting 2 observations in this area that creates risk that requires additional mitigation activity. Awaiting Elexon response to these observations and determination of next steps. Score remains for now until response 22/04: Meetings scheduled in dairies for 24/04 and 07/05 between IPA and Elexon to discuss strategic IPA actions – risk to then be re-reviewed 06/05: Based on evidence to date through the Migration activity over the first Sprints, we have only observed this risk on a limited number of occasions and not on a frequent basis. Sprint 1 and 2 have showed a reduced number of occurrences. On this basis, Impact has been reduced from 4 to 3 as we have evidenced that the risk is manageable if it does occur. Awaiting IPA review for any further updates	
R1160	There is a risk that the DIP Manager team do not have the capacity to deal with the volume of PPs going through onboarding																													I	C	T	Score reduced from 16 to 12	18/02: PPIR shows there will be peaks of PP's qualifying at the end of Wave 3 (Migration Pathway 8) and end of Wave 4 (Migration Pathway 12). DIP Manager will consider whether they have capacity to support the onboarding PPs during this peak 30/03 Outputs of RA7 to contribute to capacity planning 09/04: Decreased probability by 1 following RA7 responses, score reduced to 12 14/05: All PPs have been invited to DIP within 24 hours of Qualification Confirmation. DCR0021 will support the risk mitigation extending the onboarding timescales during the peak migration pathways	
R705	There is a risk that if the M15 date is missed, the forced continued maintenance of legacy systems will incur significant cost.																														C	I	T	Score reduced from 16 to 11	14/04: Ofgem P487 submitted; response expected in April. Troublesome MPAN PPIR indicates majority of issues to be resolved this year, with MCC monitoring progress. Migration delivery continues, with some slippage due to localised supplier issues but recovery capacity expected in later sprints. Work ongoing on complex site handling, sprint planning, and M15 reporting 06/05: Migration progressing positively, with ~25% of MPANs successfully migrated. Reduced risk exposure observed; probability reduced from 3 to 2, resulting in overall score reduction from 16 to 11
R1188	There is a risk that issues between the registration service and suppliers/agents may not be responded to and/or resolved in a 'timely manner' during Migration, as set out in BSCP706.																													I	T	C	Score reduced from 17 to 9	09/04: Fix implemented end of March and LDSO performance has increased since implementation. Probability reduced to reflect that, scoring now reduced to medium. Continuing to monitor this risk 30/04: Probability and Impact reduced from 3 to 2 - LDSOs have put in place increased monitoring. No significant impacts observed since demonstrating progress made. Any smaller issues identified have been fixed by LDSOs within to limit any impacts on the migration progress 15/05: No further update, to review at the end of Sprint 2 (03/06/26)	

# Risk Assessment - M16



Risk ID	Risk Description	Mitigation	Previous Score	Current Score
R1254	There is a risk that when considering consultation responses to the pre M16 decision points being discussed by the Settlement Timetable Expert Group (STEG), that any objections raised by participants are not evidence based and don't clearly demonstrate appropriate rationale for the defined decision criteria (agreed via STEG) being not achieved or breached.	<ul style="list-style-type: none"> <li>Being discussed with PPs as part of Settlement Timetable Export Group prior to consultation being issued</li> </ul>	15	15
R1237	There is a risk that there is not an agreed framework in place to support implementation and decision making for M16	<ul style="list-style-type: none"> <li>First Settlement Timetable Expert Group (STEG) Industry WG set up to discuss M16 approach / framework and support the decision-making process. Will meet every 2 weeks till end of March (min). 4th meeting today.</li> </ul>	13	13
R1242	There is a risk that the M16 approach, using the Transition Design, can't be agreed with Industry via STEG with enough time to successfully action the agreed approach and monitor the agreed approach and monitor the agreed data points ahead of Decision Point 1 in Oct '26	<ul style="list-style-type: none"> <li>Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk</li> </ul>	13	13
R1243	There is a risk that the new MHHS arrangements are not operating steadily post migration of MPANs into MHHS which means that the market cut over from the legacy 14-month settlement timetable to the new four-month settlement timetable, aligned to the MHHS TOM, is not possible within the timelines set out in the Transition Plan and MHS Programme Plan, resulting in a delay to M16	<ul style="list-style-type: none"> <li>Monitoring of the current Settlement performance is important via Elexon Performance Assurance colleagues and weekly Elexon TOG sessions, providing confidence or early warning markers</li> </ul>	11	11
R1253	There is a risk that external parties who are exposed to Settlement risk of not reading traditional meters every 4 months will seek to delay or defer the reduction of the Settlement timetable from 14 months to 4 months	<ul style="list-style-type: none"> <li>Reference Ofgem directions which all parties need to comply with. Through STEG, ensure any valid barriers or blockers to M16 are understood and managed. Ensure the scope of STEG is focused on delivering M16 and not deferring or delaying M16.</li> </ul>	11	11
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales.	<ul style="list-style-type: none"> <li>NESO to engage Elexon change team to request change support, with the option to raise an issue or CP to amend BSCP014 Process 3.3 timescales to align with the MHHS Settlement Timetable timescales.</li> </ul>	11	11
R1256	There is a risk that the minimum number of MPAN volumes successfully migrated (or a representative split of MPAN types e.g. Market Segment, Connection Types) to allow/enable the Programme and Participants to make Control Point Decision 1 is not reached resulting in being unable to make the required decision to proceed. This would cause delays to the decision-making process and have a negative impact on the M16 timeline	<ul style="list-style-type: none"> <li>Monitoring of the current Migration Execution results as part of the M16 Decision Monitoring process</li> </ul>	10	10
R587	There is a risk that Programme plan Settlement Timetable Transition cut over date decision milestone (13/10/26) is not long enough notice period to enable all the governance approval	<ul style="list-style-type: none"> <li>The governance approval is part of the STEG scope and will need to ensure this risk is managed. Output from the group over Q1 will enable a better assessment of this risk</li> </ul>	9	9

Key	
	Current Score

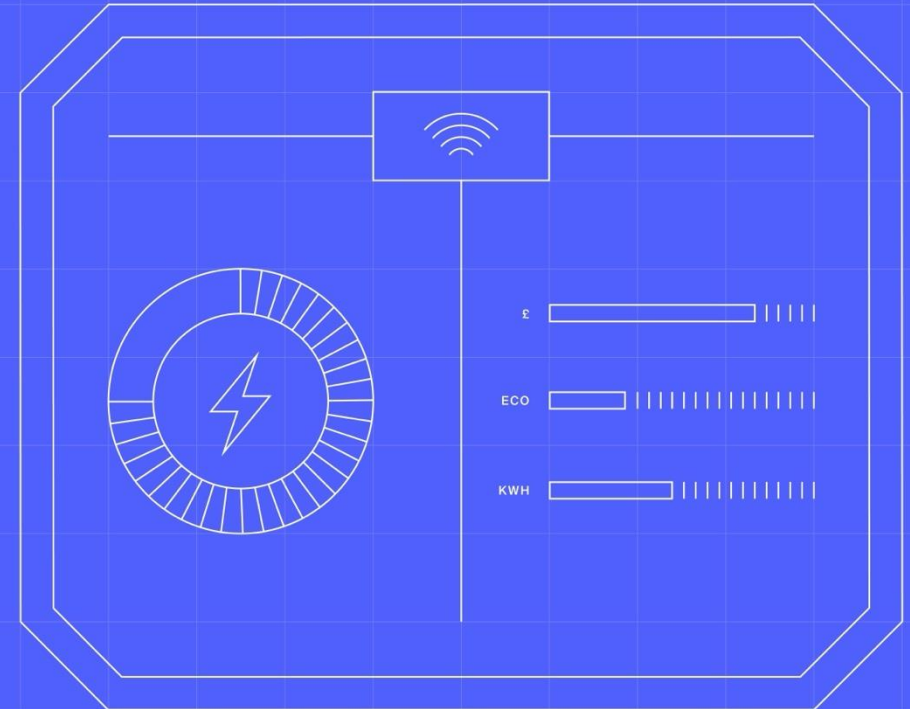
- No **Critical** or **High** Risks within RAID log
- All **Medium** Risks shown in table
- Note:** All M16 risks to be re-assessed following M16 Consultation Period

# Programme Updates

**INFORMATION:** Provide updates from L2/3 governance groups and wider Programme activity

*Programme (PMO)*

*0 mins – to be taken as read and discussed by exception*



## Governance Group Updates

### Programme Steering Group (PSG)

#### PSG 06 May 2026

**Ofgem Update:** Ofgem provided an update on the Mod P487 timeline expected to be published w/c 11 May 2026.

**Programme Status Update:** All programme workstreams have a RAG status of Green.

**Migration Update:** Migration volumes are tracking behind plan, due to internal issues experienced by several suppliers. These issues do not have an impact on the ability to meet M15, and the RAG status remains Green.

**Qualification Update:** Wave 1 is completed, with Waves 2, 3 and 4 on track.

**M16 Update:** An overview on M16 activities and the consultation questions were presented.

**IPA Update:** The IPA presented the POAP for assurance activities out to M16.

**RA7 Follow Up:** Programme presented a summary of the follow up exercise and that central parties have robust processes in place.

PSG papers available [here](#).

### Migration & Cutover Advisory Group (MCAG)

#### MCAG 28 April 2026

**STEG Update:** Programme provided update on the industry-wide consultation aimed at gathering feedback around the reduction of the Settlement Timetable.

**T2-MI-8500 – Non-SIT Participants Migration Start:** Programme overviewed rationale for completion of the period where only SIT suppliers are permitted to migrate, due to end 15th of May.

**Migration Framework – Use of Exceptional Capacity Threshold:** Programme requested MCAG approval to enable the Use of Exceptional Capacity Threshold for future Sprints.

**ELS Exit Recommendations Update:** Elexon presented latest updates on the nine ELS Exit Recommendations.

**Migration Execution:** As of the end of w/c 20 April 2026, 8 million migrations have been completed.

**Participant-Driven Migration Dependencies:** All core Migration dependencies are currently tracking Green.

**Troublesome MPAN's PPIR Risk Report:** Programme presented a summary of the Troublesome MPAN's PPIR Risk Report.

**Migration Exclusion List:** Programme highlighted CP1628 is tracking Amber, pending May SVG decision, with dependency deferred to November.

**External Change Log:** Programme provided a snapshot of Code Body Horizon Scanning Log.

MCAG papers available [here](#).

### Qualification Advisory Group (QAG)

#### QAG 22 April 2026

**Programme Milestones Related to QAG:** Wave 1 milestones related to all Critical PPs Qualified via BSC PAB and REC approved.

**M14 Acceptance Criteria, Evidence and Choreography:** M14 related criteria and decision-making governance was approved.

Programme highlighted that only central issues to Qualification would result in M14 deadline change or exceptions from sanctions and not if PP was at fault.

QAG papers available [here](#)

## Wider Programme Updates

### Participant Checklist:

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Programme Participant Information Request (PPIR): Independent Programme Assurance (IPA) Consequential Change – the deadline is **Monday 18 May 2026**
2. REMINDER: MHHS Milestone 16 (M16) Settlement Timetable Consultation – the deadline is **Tuesday 26 May 2026**
3. NEW! Upcoming deadlines for Migration Pathways - **please note the deadlines for your Migration Pathway**
  - o For **Migration Pathway 8 (MP8)** - the deadline for submitting your **Final Qualification Assessment Document (QAD)** is next week, **Friday 22 May 2026**
4. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

## Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 13 May 2026:** [Settlement Timetable Expert Group \(STEG\)](#) at 14:00
- **Thursday 14 May 2026:** [Migration Working Group \(MWG\)](#) at 14:00
- **Wednesday 20 May 2026:** [Qualification Advisory Group \(QAG\)](#) at 10:00

## Working Group Progress Report

Migration and Cutover Advisory Group (MCAG)		
	Migration Working Group (MWG)	Settlement Timetable Expert Group (STEG)
<b>Upcoming meeting's agenda items</b>	<b>14 May 2026</b> <ul style="list-style-type: none"> <li>• Forward Look</li> <li>• MCAG Updates</li> <li>• Service Activation Journey – MDD/ISD Guidance</li> <li>• Sprint 3 Planning</li> <li>• Sprint 1 Retrospective</li> <li>• Summary of Migration Execution</li> <li>• Migration Exclusions</li> <li>• External Change Log</li> <li>• Migration Observations and Lessons Learnt</li> <li>• MWG Backlog</li> <li>• Migration Issues and Blockers</li> <li>• Top Programme Risks related to MWG</li> <li>• Programme Updates</li> </ul>	<b>TBC</b>  Over the next four weeks, the Settlement Timetable Expert Group are coordinating the MHHS Webinar: M16 Settlement Timetable Consultation.  Further information can be found <a href="#">here</a> .
<b>Agenda items from last meeting</b>	<b>09 April 2026</b> <ul style="list-style-type: none"> <li>• Forward Look</li> <li>• Migration Exclusions</li> <li>• External Change Log</li> <li>• Summary of Migration Execution</li> <li>• Sprint 2 Planning</li> <li>• Migration Observations and Lessons Learnt</li> <li>• MWG Backlog</li> <li>• Top Programme Risks related to MWG</li> <li>• Programme Updates</li> </ul>	<b>13 May 2026</b> <ul style="list-style-type: none"> <li>• RF Consultation Update</li> <li>• CVA data and RF changes on Settlement monitoring</li> <li>• MHHS Settlement Timetable and Performance Assurance</li> <li>• Migration Reporting</li> <li>• M16 Risks</li> </ul>

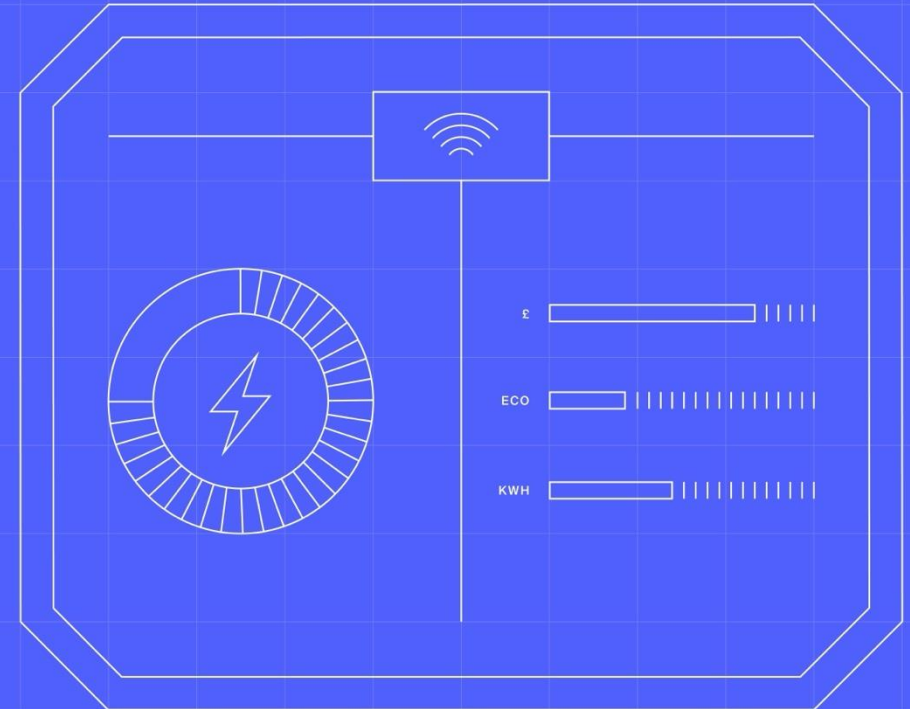
Qualification Advisory Group (QAG)	
	Qualification and E2E Sandbox Working Group (QWG)
<b>Upcoming meeting's agenda items</b>	<b>09 June 2026</b> <ul style="list-style-type: none"> <li>• TBC</li> </ul>
<b>Agenda items from last meeting</b>	<b>12 May 2026</b> <ul style="list-style-type: none"> <li>• Qualification Wave Update</li> <li>• Qualification Progress Update</li> <li>• DIP Manager Checklist Progress</li> <li>• DIP Onboarding Update</li> <li>• QT Update</li> <li>• Service Activation Journey – MDD/ISD Guidance</li> <li>• Annex 4</li> <li>• QT Artefacts</li> <li>• Qualification RAID Review</li> </ul>

# Summary and Next Steps

**INFORMATION:** Summarise actions/decisions and look ahead to the next MCAG

Chair & Secretariat

*5 mins*



## Summary and Next Steps

### Next steps:

1. Confirm actions and decisions from meeting
2. Date of next MCAG: **23 June 2026 at 2pm**

### Dates of next working groups:

- Next STEG: **27 May 2026 at 2pm**
- Next MWG: **11 June 2026 at 2pm**

### Upcoming agenda items:

Meeting dates	23 June 2026
Relevant milestones or activities	<ul style="list-style-type: none"><li>• RF shortening consultation and decision framework</li></ul>
Agenda items	<ul style="list-style-type: none"><li>• Summary of Migration Execution</li><li>• Summary of Migration Dependencies</li><li>• Migration Exclusion List</li><li>• MWG Update</li><li>• STEG Update</li></ul>
Standing items	<ul style="list-style-type: none"><li>• Programme Milestones related to MCAG</li><li>• Top Programme Risks related to MCAG</li><li>• Programme Updates</li></ul>

If you would like to propose an agenda item for the MCAG, please contact the [PMO@mhhsprogramme.co.uk](mailto:PMO@mhhsprogramme.co.uk)

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